PAY TELEVISION NETWORK & ONLINE PIRACY 2Q-2025

1) PAY TELEVISION NETWORKS PIRACY IN LATIN AMERICA AND CARIBBEAN

Piracy of pay television networks is a multi-billion-dollar problem in Latin America and the Caribbean. It poses significant challenges for pay television operators, programmers, governments, and consumers alike. In fact, the Anti-Piracy Audiovisual Alliance, also known as ALIANZA, estimates that when considering all forms of traditional piracy (excluding online piracy), the number of users accessing pay TV signals illegally (piracy) + underreporting exceeds the number of subscribers to any legitimate pay TV service in the region. Approximately **22,3%** of the more than **69.5** million residential users with pay TV in Latin America and the Caribbean ¹ access it through illegal means.

a. TYPES OF PAY TV SIGNAL PIRACY

Nowadays, piracy of Pay TV signals stands out as the number one competitor to Pay TV operators and programmers in Latin America and the Caribbean. ALIANZA has identified five (5) main types of Pay TV signal piracy that currently impact the Latin American and Caribbean market. These differ in (1) methodology; (2) driver of illegal behavior (e.g., consumer, provider); and (3) equipment or tools required to provide or access stolen signals.

FIGURE 1 - TYPES OF PAY TV SIGNAL PIRACY

| | TYPES OF PAY TV SIGNAL PIRACY | | | | | |
|---|-------------------------------|---|-----------------|--|--|--|
| CATEGORIES | SUBCATEGORIES | METHODOLOGY | IMPULSE | EQUIPMENT / TOOL | | |
| | illegal connections | Illegal Connection (hook - up) to cable networks and/or legal decoders by users to share the signals without permission | Consumer | Cable and Satellite | | |
| SIGNAL PIRACY | Retransmission | Use of Decoders furnished by legal suppliers to redistribute the networks to other users in an illegal manner | Pirate Supplier | Decoders and network legal suppliers | | |
| | FTA Piracy | Use of fee-to-air satellite receptors with capacity to decrypt pay television networks to get illegal access | Pirate Supplier | Decoders Equipment's FTA with satellite or internet connectivity | | |
| UNDER REPORTING | | illegal practice from television operators consistent in reporting to programmers and authorities of less subscribers | Legal Supplier | Accounting templates, reports send to the suppliers | | |
| ON-LINE PIRACY | | | | | | |
| Web Pages and/or illegal applications that retransmit unauthorized contents from programmers that are disseminated primarily by streaming, IPTV, APP and social media Pirate Supplier Connections | | | | | | |

Source: ALIANZA

As shown in Figure 1, illegal connections, retransmission, and FTA represent the main traditional methods

¹ Includes 22 countries: Argentina, Bolivia, Brazil, Caribe (Aruba, Barbados, Curacao, Trinidad y Tobago), Chile, Colombia, Costa Rica, Ecuador, El Salvador, Guatemala, Honduras, México, Nicaragua, Panamá, Perú, Puerto Rico, República Dominicana, Uruguay y Venezuela.

through which a consumer gains illegal or unauthorized access to Pay TV signals.

Underreporting occurs when Pay TV operators report fewer subscribers than they actually have, resulting in them paying fewer royalties for intellectual property, lower taxes, and fees than they should. In cases of underreporting, unlike signal theft, end-users do not take any action toward piracy and may not even be aware of the improper use of the Pay TV signals they receive.

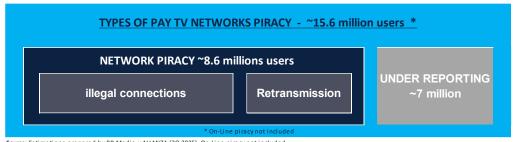
b. PENETRATION OF PAY TV SIGNAL PIRACY

Due to its nature, calculating the extent of piracy and illegality is a complex task. However, ALIANZA has developed models to accomplish this, which are considered accurate by the industry.

- Piracy through illegal connections, retransmission, and underreporting: These are the most traditional forms of Pay TV signal piracy in Latin America, the Caribbean, and other areas. To calculate the penetration of these forms of piracy, ALIANZA relies on market research conducted by BB Media. With over 30 years of experience in the industry, BB Media conducts telephone surveys throughout the region. Overlaying this data against demographic and market information, BB Media has developed estimated calculations of the number of residential users using Pay TV services. By comparing these numbers with the officially declared number of subscribers to national regulatory authorities by Pay TV operators, as well as those privately declared to programmers, BB Media can estimate how many Pay TV service receivers benefit from piracy through illegal connections, retransmission, or underreporting. Please refer to Annex 1 for a more detailed explanation of BB Media methodology for analyzing Pay TV signal piracy.
- FTA Piracy: BB Media experience shows that users of FTA services are much more aware of the illegality of these services and are therefore much less likely to respond positively to telephone surveys regarding receiving Pay TV services. This is why BB Media does not provide estimated calculations for FTA services. However, ALIANZA believes that piracy through FTA devices should be estimated differently, using other methodologies such as monitoring imports of devices classified by ALIANZA as illegal in each country. For example, in 2020, an estimated 2.2 million illegal FTA devices were identified in the region.

For clarity, Figure 2 below shows the interrelation between the two main types of Pay TV signal piracy and their magnitude, namely signal theft (excluding online piracy) and underreporting.

FIGURE 2 - TYPES OF PAY TV SIGNAL PIRACY - INTERRELATION AND MAGNITUDE (excluding online piracy)



Source: Estimations prepared by BB Media y ALIANZA (2Q 2025). On-Line piracy not included

Note: The figures provided by BB Media, which refer to illegal connections and retransmission, do not fully capture the penetration of piracy of pay TV signals due to the complexities related to auditing illegal conduct. Therefore, all these figures are approximate

According to BB Media calculations as of 2Q 2025, the total Pay TV market in Latin America and the Caribbean, focusing on 22 countries (Argentina, Bolivia, Brazil, the Caribbean (Aruba, Barbados, Curacao, Trinidad y Tobago), Chile, Colombia, Costa Rica, Ecuador, El Salvador, Guatemala, Honduras, Mexico, Nicaragua, Panama, Peru, Puerto Rico, the Dominican Republic, Uruguay, and Venezuela), consisted of more than **69.5 million** users. Of these, approximately **22,3%** (~15.6 million users) are users of Pay TV signal piracy (excluding online piracy).



In total, ~15.6 million households have Pay TV signal piracy as follows:

Piracy through illegal connections and retransmission, both calculated by BB Media at approximately **~8,6** million residential pirate users, and the underreporting is estimated at approximately **~7** million users.

The following Table 1 provides a breakdown of these calculations.

TABLE 1 - PENETRATION OF PAY TV SIGNAL PIRACY IN LATIN AMERICA AND THE CARIBBEAN (excluding online piracy)

| COUNTRY | PAT TV TOTAL NETWORK MARKET PIRACY | % NETW ORK | UNDEREPORTING | _ | PAY TV TOTAL NETWORK PIRACY (1) | | |
|----------------------|------------------------------------|------------------|---------------|-----------|------------------------------------|------------|-------|
| | | PIRACY | | | ORTING | Total | % |
| Argentina | 10.608.178 | 1.246.160 | 11,7% | 1.048.809 | 9,9% | 2.294.969 | 22% |
| Bolivia | 1.060.159 | 188.813 | 17,8% | 209.988 | 19,8% | 398.801 | 38% |
| Brazil | 10.251.584 | 1.830.101 | 17,9% | 625.989 | 6,1% | 2.456.090 | 24% |
| Caribe | 292.985 | 14.733 | 5,0% | 23.861 | 8,1% | 38.595 | 13% |
| Chile | 3.383.437 | 281.495 | 8,3% | 194.104 | 5,7% | 475.600 | 14% |
| Colombia | 8.717.643 | 1.101.078 | 12,6% | 1.122.859 | 12,9% | 2.223.937 | 26% |
| Costa Rica | 1.138.564 | 95.373 | 8,4% | 132.992 | 11,7% | 228.365 | 20% |
| Ecuador | 642.885 | 99.445 | 15,5% | 96.953 | 15,1% | 196.398 | 31% |
| El Salvador | 543.628 | 63.739 | 11,7% | 72.339 | 13,3% | 136.079 | 25% |
| Guatemala | 1.090.794 | 182.076 | 16,7% | 172.696 | 15,8% | 354.771 | 33% |
| Honduras | 746.120 | 154.571 | 20,7% | 163.693 | 21,9% | 318.265 | 43% |
| México | 20.696.256 | 1.863.226 | 9,0% | 1.763.749 | 8,5% | 3.626.975 | 18% |
| Nicaragua | 388.748 | 77.167 | 19,9% | 89.656 | 23,1% | 166.824 | 43% |
| Panamá | 685.722 | 122.464 | 17,9% | 70.124 | 10,2% | 192.588 | 28% |
| Perú | 2.536.516 | 341.956 | 13,5% | 405.477 | 16,0% | 747.433 | 29% |
| Puerto Rico | 743.810 | 47.052 | 6,3% | 43.088 | 5,8% | 90.139 | 12% |
| República Dominicana | 1.238.524 | 262.658 | 21,2% | 206.939 | 16,7% | 469.597 | 38% |
| Uruguay | 659.436 | 44.741 | 6,8% | 59.902 | 9,1% | 104.643 | 16% |
| Venezuela | 4.088.779 | 540.169 | 13,2% | 472.615 | 11,6% | 1.012.784 | 25% |
| TOTAL | 69.513.768 | 8.557.019 | 12,3% | 6.975.834 | 10,0% | 15.532.853 | 22,3% |

Source: Estimations prepared by BB Media y ALIANZA (2Q 2025)

(1) Calculated as a percentage of total Pay TV market (excluding online piracy)

c. LOSSES INCURRED BY THE PAY TV INDUSTRY (excluding online piracy)

Table 2 below shows BB Media calculations of the total annual losses suffered by Pay TV providers due to signal theft, excluding online piracy. According to these estimates, illegal providers operate an illegal market of approximately ***\$2.533 billion** - an industry that does not generate formal employment, does not pay taxes, fees, or royalties, does not provide quality services, and does not reinvest in innovation and better content. Moreover, it discourages investments.

TABLE 2 – PAY TELEVISION OPERATOR LOSSES (excluding online piracy)

| | | ANNUAL LOSSES | CALCULATION (1) |
|----------------------|-------------------|-----------------------------------|--|
| COUNTRY | NETWORK PIRACY | Average annual user fee (USD) (2) | Annual losses pay television operators (USD) |
| Argentina | 1.246.160 | USD 295 | USD 367.906.192 |
| Bolivia | 188.813 | USD 334 | USD 62.969.584 |
| Brazil | 1.830.101 | USD 287 | USD 525.226.290 |
| Caribe | 14.733 | USD 498 | USD 7.336.427 |
| Chile | 281.495 | USD 403 | USD 113.455.559 |
| Colombia | 1.101.078 | USD 242 | USD 266.966.675 |
| Costa Rica | 95.373 | USD 513 | USD 48.912.640 |
| Ecuador | 99.445 | USD 382 | USD 37.985.156 |
| El Salvador | 63.739 | USD 228 | USD 14.505.592 |
| Guatemala | 182.076 | USD 219 | USD 39.908.936 |
| Honduras | 154.571 | USD 238 | USD 36.818.210 |
| México | 1.863.226 | USD 344 | USD 640.066.827 |
| Nicaragua | 77.167 | USD 222 | USD 17.129.552 |
| Panamá | 122.464 | USD 383 | USD 46.921.510 |
| Perú | 341.956 | USD 392 | USD 134.200.675 |
| Puerto Rico | 47.052 | USD 978 | USD 46.016.807 |
| República Dominicana | 262.658 | USD 217 | USD 56.891.308 |
| Uruguay | 44.741 | USD 529 | USD 23.659.185 |
| Venezuela | 540.169 | USD 86 | USD 46.652.887 |
| TOTAL | 8.557.019 | USD 357 | USD 2.533.530.014 |

Source: Estimations prepared by BB Media y ALIANZA (2Q 2025). On-Line piracy not included

(1) Includes estimations by BB Media y ALIANZA, for piracy of the illegal connection and retransmission type. Underreporting is not taken because unregistered subscribers receive service from legal providers

(2) Suscription Price multiplied by the total numer of piracy

d. LOSSES INCURRED BY PROGRAMMERS (excluding online piracy)

BB Media estimates that the losses for programmers assume that programming costs represent 40% of the subscriptions obtained by Pay TV providers. The following Table 3 summarizes BB Media results and shows that programmers lose **~1.850 billion** annually due to Pay TV signal piracy, excluding online piracy.

<u>TABLE 3 – LOSSES INCURRED BY PROGRAMMERS AS A CONSEQUENCE OF NETWORK PIRACY</u> (excludes online piracy)

| | | | | ANNUAL LOSSES ESTIMATION (1) | | |
|----------------------|-------------------|---------------|-----------------|---|---|--|
| COUNTRY | NETWORK PIRACY | UNDEREPORTING | EPORTING PIRACY | Annual average price of users 40% (USD) | Annual Loses pay television Operators (USD) | |
| Argentina | 1.246.160 | 1.048.809 | 2.294.969 | USD 118 | USD 271.019.173 | |
| Bolivia | 188.813 | 209.988 | 398.801 | USD 133 | USD 53.200.365 | |
| Brazil | 1.830.101 | 625.989 | 2.456.090 | USD 115 | USD 281.952.373 | |
| Caribe | 14.733 | 23.861 | 38.595 | USD 199 | USD 7.687.190 | |
| Chile | 281.495 | 194.104 | 475.600 | USD 161 | USD 76.675.417 | |
| Colombia | 1.101.078 | 1.122.859 | 2.223.937 | USD 97 | USD 215.685.801 | |
| Costa Rica | 95.373 | 132.992 | 228.365 | USD 205 | USD 46.847.249 | |
| Ecuador | 99.445 | 96.953 | 196.398 | USD 153 | USD 30.007.454 | |
| El Salvador | 63.739 | 72.339 | 136.079 | USD 91 | USD 12.387.343 | |
| Guatemala | 182.076 | 172.696 | 354.771 | USD 88 | USD 31.104.761 | |
| Honduras | 154.571 | 163.693 | 318.265 | USD 95 | USD 30.323.708 | |
| México | 1.863.226 | 1.763.749 | 3.626.975 | USD 137 | USD 498.384.299 | |
| Nicaragua | 77.167 | 89.656 | 166.824 | USD 89 | USD 14.812.529 | |
| Panamá | 122.464 | 70.124 | 192.588 | USD 153 | USD 29.515.685 | |
| Perú | 341.956 | 405.477 | 747.433 | USD 157 | USD 117.331.971 | |
| Puerto Rico | 47.052 | 43.088 | 90.139 | USD 391 | USD 35.262.707 | |
| República Dominicana | 262.658 | 206.939 | 469.597 | USD 87 | USD 40.685.618 | |
| Uruguay | 44.741 | 59.902 | 104.643 | USD 212 | USD 22.134.108 | |
| Venezuela | 540.169 | 472.615 | 1.012.784 | USD 35 | USD 34.988.520 | |
| TOTAL | 8.557.019 | 6.975.834 | 15.532.853 | USD 143 | USD 1.850.006.269 | |

Source: Estimations prepared by BB Media y ALIANZA (2Q 2025). On-Line piracy not included (1) implies a programming cost for pay television operators of approx. 40% of the income for user

e. LOSSES INCURRED BY LATIN AMERICAN AND CARIBBEAN GOVERNMENTS (excluding online piracy)

Uncollected Taxes:

ALIANZA does not have knowledge of third-party estimates regarding the amount of revenue that Latin American and Caribbean governments lose due to Pay TV signal piracy. However, based on the tax regimes of each country and estimated calculations of informal users, it is possible to evaluate the amount of funds that Latin American and Caribbean governments fail to collect from illegal Pay TV providers who evade their tax obligations.

Table 4 below shows the amount of tax revenue that Latin American and Caribbean governments could collect if piracy users were serviced by legal Pay TV providers that do not engage in underreporting. Considering only the value-added tax (IVA), the total annual amount evaded by the illegal Pay TV piracy industry, excluding online piracy, approaches ~\$787 million. This amount would increase significantly if all federal/municipal taxes, income taxes, regulatory fees, and licensing costs were included (e.g., licensing fees, spectrum fees, signal landing rights, etc.).

TABLE 4 - GOVERNMENT TAX REVENUE LOSS (excluding online piracy)

| | | | | Annual Average | VALUE ADDED TAXES (1) | | |
|----------------------|--|-----------|------------|----------------------------|-----------------------|---|--|
| COUNTRY | NETWORK PIRACY UNDEREPORTING TOTAL PAY TV PIRACY | | | Price per user (USD) | IVA | Governmental Annual Losses Pay TV (USD) | |
| Argentina | 1.246.160 | 1.048.809 | 2.294.969 | USD 295 | 21% | USD 142.285.066 | |
| Bolivia | 188.813 | 209.988 | 398.801 | USD 334 | 13% | USD 17.290.119 | |
| Brazil | 1.830.101 | 625.989 | 2.456.090 | USD 287 | 17% | USD 119.829.758 | |
| Caribe | 14.733 | 23.861 | 38.595 | USD 498 | 12% | USD 2.330.179 | |
| Chile | 281.495 | 194.104 | 475.600 | USD 403 | 19% | USD 36.420.823 | |
| Colombia | 1.101.078 | 1.122.859 | 2.223.937 | USD 242 | 19% | USD 102.450.756 | |
| Costa Rica | 95.373 | 132.992 | 228.365 | USD 513 | 13% | USD 15.225.356 | |
| Ecuador | 99.445 | 96.953 | 196.398 | USD 382 | 12% | USD 9.002.236 | |
| El Salvador | 63.739 | 72.339 | 136.079 | USD 228 | 13% | USD 4.025.886 | |
| Guatemala | 182.076 | 172.696 | 354.771 | USD 219 | 12% | USD 9.331.428 | |
| Honduras | 154.571 | 163.693 | 318.265 | USD 238 | 15% | USD 11.371.391 | |
| México | 1.863.226 | 1.763.749 | 3.626.975 | USD 344 | 16% | USD 199.353.719 | |
| Nicaragua | 77.167 | 89.656 | 166.824 | USD 222 | 15% | USD 5.554.699 | |
| Panamá | 122.464 | 70.124 | 192.588 | USD 383 | 7% | USD 5.165.245 | |
| Perú | 341.956 | 405.477 | 747.433 | USD 392 | 18% | USD 52.799.387 | |
| Puerto Rico | 47.052 | 43.088 | 90.139 | USD 978 | 12% | USD 10.138.028 | |
| República Dominicana | 262.658 | 206.939 | 469.597 | USD 217 | 18% | USD 18.308.528 | |
| Uruguay | 44.741 | 59.902 | 104.643 | USD 529 | 22% | USD 12.173.759 | |
| Venezuela | 540.169 | 472.615 | 1.012.784 | USD 86 | 16% | USD 13.995.408 | |
| TOTAL | 8.557.019 | 6.975.834 | 15.532.853 | USD 357 | | USD 787.051.771 | |

Source: Estimations prepared by BB Media y ALIANZA (2Q 2025). On-Line piracy not included

(1) IVA losses are estimated by calculating the Price per subscriber in each country

f. LOST FORMAL EMPLOYMENT JOBS (excluding online piracy)

ALIANZA estimates that a legal Pay TV provider creates approximately 200 jobs, both direct and indirect, for every 100,000 users. This means that approximately **31.066** new jobs would be created in Latin America and the Caribbean if illegal Pay TV signal users were served by legal Pay TV providers who reported all of their operations.

Table 5 below shows the number of jobs lost in each country due to Pay TV signal piracy, excluding online piracy.

TABLE 5 - LOST JOBS BY COUNTRY (excluding online piracy)

| COUNTRY | NETWORK PIRACY | UNDEREPORTING | TOTAL PAY TV PIRACY | JOBS LOST PER COUNTRY (1) |
|----------------------|-------------------|---------------|------------------------|------------------------------|
| Argentina | 1.246.160 | 1.048.809 | 2.294.969 | 4.590 |
| Bolivia | 188.813 | 209.988 | 398.801 | 798 |
| Brazil | 1.830.101 | 625.989 | 2.456.090 | 4.912 |
| Caribe | 14.733 | 23.861 | 38.595 | 77 |
| Chile | 281.495 | 194.104 | 475.600 | 951 |
| Colombia | 1.101.078 | 1.122.859 | 2.223.937 | 4.448 |
| Costa Rica | 95.373 | 132.992 | 228.365 | 457 |
| Ecuador | 99.445 | 96.953 | 196.398 | 393 |
| El Salvador | 63.739 | 72.339 | 136.079 | 272 |
| Guatemala | 182.076 | 172.696 | 354.771 | 710 |
| Honduras | 154.571 | 163.693 | 318.265 | 637 |
| México | 1.863.226 | 1.763.749 | 3.626.975 | 7.254 |
| Nicaragua | 77.167 | 89.656 | 166.824 | 334 |
| Panamá | 122.464 | 70.124 | 192.588 | 385 |
| Perú | 341.956 | 405.477 | 747.433 | 1.495 |
| Puerto Rico | 47.052 | 43.088 | 90.139 | 180 |
| República Dominicana | 262.658 | 206.939 | 469.597 | 939 |
| Uruguay | 44.741 | 59.902 | 104.643 | 209 |
| Venezuela | 540.169 | 472.615 | 1.012.784 | 2.026 |
| TOTAL | 8.557.019 | 6.975.834 | 15.532.853 | 31.066 |

Source: Estimations prepared by BB Media y ALIANZA (2Q 2025). On-Line piracy not included

 $⁽¹⁾ The \ estimations \ are \ prepared \ assuming \ that \ a \ pay \ television \ programmer \ employs \ 200 \ people \ per \ 100.000 \ subscribers.$

2) ONLINE PIRACY - LATIN AMERICA (2Q-2025)

a. THE IMPACT OF ONLINE PIRACY

Currently, audiovisual piracy is the main threat to content creators, Pay TV operators, and programmers in Latin America ². Unauthorized signal transmission over the Internet has been a long-standing problem for the entertainment industry, and it continues to grow at an alarming rate. The losses recorded due to piracy are valued in billions of US dollars, affecting the quality of future content, the industry's ability to create more content, and the overall market's growth. The prevalence and impact of piracy have been shown to affect governments through tax evasion, local economies through job reduction, and consumers through cybersecurity threats as it compromises their personal information, as this type of piracy opens doors to hackers.

b. RISK TO CONSUMERS

Pirated websites and services can contain viruses, malware, and other malicious software to steal consumer information and harm not only users but also all contacts within their network. Criminals can spy on consumers, stealing data such as passwords, credit card numbers, and other personal information. Intruders can also potentially gain control of the user's devices and threaten to delete their information, demanding a ransom payment in return. Additionally, they generate unwanted advertising, such as pornography and gambling, among others, which can also serve as a channel for virus, malware, or other malicious software infection.

c. METHODS AND FORMS OF ONLINE PIRACY:

- Streaming: These domains allow the consumption of illicit material through online streaming directly
 from the user's web browser. They typically offer a large volume of sports, movie, television, and
 music content accessible from search engines within the website itself. Many of these websites allow
 content downloads but are classified as "streaming" rather than "download websites" because they
 primarily focus on offering content streaming.
- **Web Download:** Web download domains allow the consumption of illicit content through direct downloading via the user's web browser. These types of websites typically offer a wide variety of content that can be searched and downloaded directly from the website itself. Control over these websites is usually centralized with the owner, structuring the content. However, this category also includes web forums where any user can post and share download links for content.
- Stream Ripper: Stream ripper domains facilitate the illegal downloading of content from user-generated video content platforms (User Generated Content or UGC), such as YouTube. They create mp4 video or mp3 audio files that can be downloaded by users. This process takes place directly within the user's web browser, and typically only requires providing the video URL, after which the file download begins instantly.

² LATAM Includes 8 countries: Argentina, Brazil, Chile, Colombia, Ecuador, México, Perú y Uruguay.

- Public Torrents: Websites of this type are open torrent download portals found on the internet. They
 allow visitors to search for any content and download a small file that initiates the complete content
 download process. Users of torrent websites must also have specific software called "torrent clients"
 installed on their devices. This is a peer-to-peer (P2P) download process, meaning that the content is
 not received directly from the website but comes from other torrent users who are sharing the same
 content.
- **Private Torrents:** Domains in this category are very similar to public torrents, with the exception that only members of the website can access its content using credentials. Most private torrent websites allow joining through invitation only. As with public torrents, traffic is measured based on the number of visits to the website domain, not through direct calculation of P2P activity.
- Social Sources: Social sources refer to web traffic that accesses pirate websites from social media
 platforms. This can be both paid and organic traffic (visitors accessing from search engine results),
 depending on whether it is part of social media marketing campaigns. Social sources can include
 various types of social networks, such as those dedicated to sharing individual content, videos, photos,
 or pirate-themed IPTV or piracy-related group content.

d. PENETRATION OF ONLINE PIRACY - LATIN AMERICA

Table 6 below shows BB Media calculations of the online piracy market in Latin America as of the second half of 2025, focusing on eight countries (Argentina, Brazil, Chile, Colombia, Ecuador, México, Perú, and Uruguay). It is estimated that out of 105 million broadband internet households in Latin America, **40.3 million** consume online piracy, representing **38.2%**. In other words, ~1.2 out of every 3 broadband households consume online piracy, highlighting the impact of this type of piracy, which increased during and after the COVID-19 pandemic.

See Annex 2, where you can access a more detailed explanation of BB Media methodology for analyzing Online Auditas Consumption for online piracy.



For the calculations of losses caused by online piracy for the industry, governments, and jobs, households consuming online piracy are classified into (i) households without Pay TV services, and (ii) households with Pay TV services. For households without Pay TV services, they are multiplied by the Digital TV Research ARPU for the year 2025, and an additional 38% of potential revenue for the Premium Pay TV industry is added. For households with Pay TV services, only 38% of potential revenue for the Premium Pay TV industry is added.

TABLE 6 - HOUSEHOLDS CONSUMING ONLINE PIRACY IN LATIN AMERICA

| COUNTRY | Households with broadband | Household consuming online piracy | % online piracy |
|-----------|---------------------------------|--|-----------------|
| Argentina | 11.652.898 | 5.503.020 | 47,2% |
| Brazil | 46.282.924 | 14.252.895 | 30,8% |
| Chile | 4.485.345 | 2.032.839 | 45,3% |
| Colombia | 8.564.574 | 4.985.653 | 58,2% |
| Ecuador | 3.044.833 | 1.969.217 | 64,7% |
| México | 26.201.311 | 8.955.602 | 34,2% |
| Perú | 4.035.227 | 1.992.905 | 49,4% |
| Uruguay | 1.049.151 | 558.475 | 53,2% |
| TOTAL | 105.316.263 | 40.250.605 | 38,2% |

Source: Estimations prepared by BB Media y ALIANZA (2Q 2025)

e. LOSSES INCURRED BY THE INDUSTRY DUE TO ONLINE PIRACY

Table 7 below shows BB Media estimates of the total annual losses suffered by the industry caused by online piracy. According to top estimates, online piracy providers operate an illegal market of approximately ***\$8.081 billion** - an industry that generates no formal employment, pays no taxes, fees or royalties, provides no quality services, and does not reinvest in innovation and better content, also discouraging investment.

TABLE 7 - LOSSES INCURRED BY THE INDUSTRY DUE TO ONLINE PIRACY

| COUNTRY | Households consuming online piracy | ARPU Digital TV Research 2025 | ARPU TV Premium (% premium packages) | Potential revenue for the Pay TV industry with Premium (annualized calculation) |
|-----------|--|--|--------------------------------------|--|
| Argentina | 5.503.020 | USD 25 | USD 8 | USD 635.808.937 |
| Brazil | 14.252.895 | USD 24 | USD 8 | USD 2.974.618.674 |
| Chile | 2.032.839 | USD 34 | USD 8 | USD 336.299.653 |
| Colombia | 4.985.653 | USD 20 | USD 8 | USD 493.860.979 |
| Ecuador | 1.969.217 | USD 32 | USD 8 | USD 588.235.214 |
| México | 8.955.602 | USD 29 | USD 8 | USD 1.698.827.982 |
| Perú | 1.992.905 | USD 33 | USD 8 | USD 409.391.352 |
| Uruguay | 558.475 | USD 44 | USD 8 | USD 154.299.481 |
| TOTAL | 40.250.605 | USD 30 | USD 8 | USD 8.081.581.539 |

Source: Estimations prepared by BB Media y ALIANZA (2Q 2025)

f. LOSSES INCURRED BY LATIN AMERICAN GOVERNMENTS DUE TO ONLINE PIRACY

Table 8 below, based on BB Media calculations, shows the losses in the case where all states collect Taxes (IVA). The total annual amount evaded by the illegal online piracy industry is approximately ***\$1.454 billion**. This amount would increase significantly if all federal/municipal taxes, income taxes, regulatory fees, and licensing costs were included (e.g., licensing fees, spectrum fees, signal landing rights, etc.).

TABLE 8 - LOSSES INCURRED BY GOVERNMENTS DUE TO ONLINE PIRACY

| 'RY | Households consuming online piracy | ARPU Digital TV Research 2025 | ARPU TV Premium (% premium | Taxes * | Potential Income Losses for the Countries (for taxes only) |
|-----------|--|--|-------------------------------------|---------|---|
| Argentina | 5.503.020 | USD 25 | USD 8 | 21% | USD 133.519.877 |
| Brazil | 14.252.895 | USD 24 | USD 8 | 17% | USD 505.685.175 |
| Chile | 2.032.839 | USD 34 | USD 8 | 19% | USD 63.896.934 |
| Colombia | 4.985.653 | USD 20 | USD 8 | 19% | USD 93.833.586 |
| Ecuador | 1.969.217 | USD 32 | USD 8 | 12% | USD 70.588.226 |
| México | 8.955.602 | USD 29 | USD 8 | 16% | USD 271.812.477 |
| Perú | 1.992.905 | USD 33 | USD 8 | 18% | USD 73.690.443 |
| Uruguay | 558.475 | USD 44 | USD 8 | 22% | USD 33.945.886 |
| TOTAL | 40.250.605 | USD 30 | USD 8 | | USD 1.454.684.677 |

Source: Estimations prepared by BB Media y ALIANZA (2Q 2025)

g. JOBS LOST DUE TO ONLINE PIRACY

ALIANZA estimates that a legal online provider (OTT platforms) creates approximately 100 jobs, both direct and indirect, for every 100.000 users. This means that approximately **40.251** new jobs would be created in LATAM if illegal Pay TV signal users were serviced by legal Pay TV providers and reported all their operations. Table 9 below shows the number of jobs lost in each country due to online piracy.

TABLE 9 - JOBS LOST PER COUNTRY DUE TO ONLINE PIRACY

| COUNTRY | Households consuming online piracy | Jobs |
|-----------|------------------------------------|--------|
| Argentina | 5.503.020 | 5.503 |
| Brazil | 14.252.895 | 14.253 |
| Chile | 2.032.839 | 2.033 |
| Colombia | 4.985.653 | 4.986 |
| Ecuador | 1.969.217 | 1.969 |
| México | 8.955.602 | 8.956 |
| Perú | 1.992.905 | 1.993 |
| Uruguay | 558.475 | 558 |
| TOTAL | 40.250.605 | 40.251 |

Source: Estimations prepared by BB Media y ALIANZA (2Q 2025)

^{*} Taxes: IVA LATAM Country average

ANNEX 1 - BB MEDIA METHODOLOGY

Methodology for Analyzing Pay TV Signal Piracy

Business Bureau Media (BB Media) has a database of over 25.000 Pay TV operations (legal and illegal) in Latin America and the Caribbean. BB Media team and its data center, which includes 50 interviewers, contact residential users by phone in more than 10.000 locations in the region to conduct periodic individualized surveys (e.g., quarterly). The surveys use CATI (Computer-Assisted Telephone Interview) and IVR (Interactive Voice Response) methodologies.

CATI stands for Computer-Assisted Telephone Interview, which is self-explanatory.

IVR stands for Interactive Voice Response, which uses a pre-recorded automated voice system and allows the respondent to input their answers via the keyboard.

The samples, selected to represent the different socioeconomic compositions of each surveyed country, have a 95.5% confidence interval and a sample margin of error of less than 4%.

The telephone surveys are designed to collect data on the following variables:

Presence of a Pay TV service in the household.

Technology used by the Pay TV service provider (e.g., cable, satellite).

Name of the Pay TV service provider.

The data collected from the interviews are processed to evaluate how many residential users receive Pay TV signals in each locality. The number represents legal Pay TV subscribers as well as illegal users who likely believe that their illegal service is legal or provided by a legal Pay TV operator.

This result is used to identify in each locality and country:

Underreported subscribers.

Users who steal signals (excluding FTA and online modes).

Underreported subscribers are identified by comparing the number of subscribers by Pay TV provider detected by BB Media surveys to the publicly reported number to the government authority and the number privately reported to programmers. This latter number is obtained by BB Media directly from programmers through individual agreements.

Finally, according to BB Media methodology, Pay TV users who cannot be justified as underreported subscribers are considered illegal connections (hook-ups) or retransmission users.

ANNEX 2 - BB MEDIA METHODOLOGY

Methodology for Analyzing Online Audits - Online Piracy

This research is based on primary data. All data processing is done internally by BB Media -Business Bureau Media, supplemented with data from Online Audit and BB-Telcos. All results are subsequently presented for visualization in an online tool with the option to download the databases in Excel-CSV format.

- Data Collection: Conducted through surveys on online panels.
- Unit of Analysis: Households with access to fixed broadband internet (a filter used to study the behavior of households with a real possibility of consuming illegal online content).
- Unit of Information: Individuals between 16 and 65 years old, with access to fixed internet at home, residing in the regions detailed below, as of the date of each survey.

COVERED REGIONS:

Argentina (1.200 cases): Buenos Aires (City and GBA), Rosario, and the city of Córdoba, among other cities.

Brazil (1.500 cases): São Paulo, Rio de Janeiro, Porto Alegre, Belo Horizonte, among other cities.

Chile (1.000 cases): Santiago, Valparaíso, Del Biobío, La Araucanía, among other cities.

Colombia (1.200 cases): Bogotá, Cali, Medellín, Barranquilla, among other cities.

Ecuador (600 cases): Guayas, Pichincha, Quito, among other cities.

Mexico (1.500 cases): Mexico City, Monterrey, Guadalajara, among other cities.

Peru (800 cases): Lima and other cities.

Uruguay (400): Montevideo, Paysandú, Salto, Punta del Este, among other cities.

DELIVERABLE:

Report Delivery Format: An interactive online platform based on Business Intelligence software specifically adapted to analyze the consumption of online content. It allows users to compare the evolution of different variables between each study update, even filtering among various targets. It also supports the download of databases in Excel files.

Projections and Estimates:

The survey results are representative of respondents/households with fixed broadband internet at home.

To estimate users/subscribers at the national level, the data on the percentage of households with internet from BB-Telcos was used.

To make estimates at the pan-regional level, it was weighted by the number of households with internet in each country and its weight in the total number of households (with internet) in the region.